

FINra®

Web EFT-to-API Migration Updates

April 2, 2025

Reminder – Web EFT Sunset

- As previously announced, Web EFT and all associated XML upload/download functionality will be completely retired on April 30, 2025.
 - <https://developer.finra.org/news/web-eft-retirement-update>
- **Projected sunset timeline:**
 - April 29 – Last day to upload batch U4/U5/NRF/BR files
 - April 30 – Last day to download XML reports (data from 4/29) and batch upload results
 - April 30 – First day relying on API for individual and branch changes
 - May 1 – Web EFT can no longer be accessed and batch uploads are no longer processed
- **Firms or vendors that have any concerns about their ability to meet the April 30 date should reach out to FINRA immediately at API_Developer@finra.org for assistance.**

Web EFT-to-API Migration Review

**First Web EFT Sunset
Announcement
(Original date Q1 2024)**

**QA Environment
Launched**

**Individual
Composite and
Mapping V1**

**Final Web EFT Sunset
Extension Announced
(New date 4/30/2025)**

Web EFT Sunset

April 2022

April 2023

July 2023

Sept 2023

Dec 2023

April 2024

Aug 2024

Mar 2025

April 30, 2025

**Initial Web EFT Sunset
Extension Announced
(New date 11/15/2024)**

**Individual
Submission API
Introduced**

**Branch Submission
and Composite**

**Fingerprint API
Available**

API Support

- Ongoing API support is available at API_Developer@finra.org.
- **What information should I provide when reporting a possible API issue to FINRA?**
 - The following details are very helpful when troubleshooting potential issues:
 - Firm CRD #
 - Individual or branch CRD #
 - Endpoint URL (production or QA)
 - API Request ID (if available)
 - Client ID used to call the API
 - Exact error message and any logs
 - JSON payload (if available - with sensitive data removed)

API Communications

- **Keep up with the latest API news and updates:**
 - Scheduled changes: <https://developer.finra.org/upcoming-changes>
 - Release notes and announcements: <https://developer.finra.org/news-and-updates>
 - Web EFT email contacts will be retired after April 30.
- **Remaining scheduled office hours:**
 - April 8 @ 11 a.m. ET
 - April 22 @ 1 p.m. ET
- **Future communications and events (broadcast emails, webinars, office hours, etc.) will be planned as needed based on user feedback.**
 - Survey link to go out in the next few weeks.

