In the Matter of the Arbitration Between:

<u>Claimant</u> Edgardo H. Ferrer Case Number: 21-00059

VS.

<u>Respondents</u> UBS Financial Services Incorporated of Puerto Rico UBS Financial Services Inc. Hearing Site: San Juan, Puerto Rico

Awards are rendered by independent arbitrators who are chosen by the parties to issue final, binding decisions. FINRA makes available an arbitration forum—pursuant to rules approved by the SEC—but has no part in deciding the award.

Nature of the Dispute: Associated Person vs. Members

REPRESENTATION OF PARTIES

For Claimant Edgardo H. Ferrer: Leany Prieto-Rodríguez, Esq. and Roberto C. Quiñones, Esq., McConnell Valdés, LLC, San Juan, Puerto Rico.

For Respondents UBS Financial Services Incorporated of Puerto Rico ("UBSPR") and UBS Financial Services Inc. ("UBS"): Rey F. Medina Vélez, Esq., UBS Financial Services Incorporated of Puerto Rico, San Juan, Puerto Rico.

CASE INFORMATION

Statement of Claim filed on or about: January 11, 2021. Edgardo H. Ferrer signed the Submission Agreement: January 11, 2021.

Statement of Answer filed by Respondent on or about: February 4, 2021. UBS Financial Services Incorporated of Puerto Rico signed the Submission Agreement: February 4, 2021. UBS Financial Services Inc. signed the Submission Agreement: February 4, 2021.

CASE SUMMARY

In the Statement of Claim, Claimant asserted a claim seeking expungement of customer dispute information from registration records maintained by the Central Registration Depository ("CRD").

In the Statement of Answer, Respondents supported Claimant's expungement request.

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RELIEF REQUESTED

In the Statement of Claim, Claimant requested expungement of Occurrence Number 1815194.

In the Statement of Answer, Respondents requested that a finding should be entered by the Arbitrator in favor of Claimant.

OTHER ISSUES CONSIDERED AND DECIDED

The Arbitrator acknowledges having read the pleadings and other materials filed by the parties.

On August 9, 2021, Claimant advised that the customers in Occurrence Number 1815194 ("Customers") were served with the Statement of Claim and notice of the date and time of the expungement hearing.

The Arbitrator conducted a recorded, telephonic hearing on August 17, 2021, so the parties could present oral argument and evidence on Claimant's request for expungement.

Respondents participated in the expungement hearing and as stated in the Statement of Answer, did not oppose the request for expungement.

The Customers did not participate in the expungement hearing. The Arbitrator found that the Customers had notice of the expungement request and hearing.

The Arbitrator reviewed Claimant's BrokerCheck® Report. The Arbitrator noted that a prior arbitration panel or court did not previously rule on expungement of the same occurrence in the CRD.

The Arbitrator also reviewed the settlement documentation related to Occurrence Number 1815194, considered the amount of payment made to any party to the settlement, and considered other relevant terms and conditions of the settlement. The Arbitrator noted that the settlement was not conditioned on any party to the settlement not opposing the expungement request and that Claimant did not contribute to the settlement amount.

In recommending expungement, the Arbitrator relied upon the following documentary or other evidence: Claimant's testimony; Claimant's BrokerCheck® report; the settlement agreement between Respondents and the Customers; the Customers' underlying claim against Respondents; and the (translated) email communications between Claimant and the Customers.

<u>AWARD</u>

After considering the pleadings, the testimony and evidence presented at the expungement hearing, and any post-hearing submissions, the Arbitrator has decided in full and final resolution of the issues submitted for determination as follows:

 The Arbitrator recommends the expungement of all references to Occurrence Number 1815194 from registration records maintained by the CRD for Claimant Edgardo H. Ferrer (CRD Number 5638180) with the understanding that, pursuant to Notice to Members 04-16, Claimant Edgardo H. Ferrer must obtain confirmation from a court of competent jurisdiction before the CRD will execute the expungement directive.

Unless specifically waived in writing by FINRA, parties seeking judicial confirmation of an arbitration award containing expungement relief must name FINRA as an additional party and serve FINRA with all appropriate documents.

Pursuant to Rule 13805 of the Code of Arbitration Procedure ("Code"), the Arbitrator has made the following Rule 2080 affirmative findings of fact:

The claim, allegation, or information is factually impossible or clearly erroneous.

The registered person was not involved in the alleged investment-related sales practice violation, forgery, theft, misappropriation, or conversion of funds.

The claim, allegation, or information is false.

The Arbitrator has made the above Rule 2080 findings based on the following reasons:

Claimant "inherited" these Customers from the Customers' prior Financial Advisor who continued to represent the Customers during the applicable time period. Most of the complaints ultimately brought against Respondents surrounded Puerto Rico securities and their loss of value in the collapse of the Puerto Rico bond market. A vast majority of these securities were the Customers' purchases made well before the Claimant's involvement in the Customers' accounts. Second, Claimant recommended the diversification of the Customers' portfolio out of Puerto Rico based securities and was ultimately asked by the Customers to make no further recommendations as the Customers believed they were well diversified. It should be noted that further diversification out of Puerto Rico based securities would have worked to the Customers' benefit. Last, Claimant was not a named party to the Customers' litigation against Respondents nor did he contribute to the settlement.

2. Any and all claims for relief not specifically addressed herein are denied.

FEES

Pursuant to the Code, the following fees are assessed:

Filing Fees

FINRA Dispute Resolution Services assessed a filing fee* for each claim:

Expungement Filing Fee

=\$ 1,575.00

*The filing fee is made up of a non-refundable and a refundable portion.

Member Fees

Member fees are assessed to each member firm that is a party in these proceedings or to the member firm(s) that employed the associated person(s) at the time of the event(s) giving rise to

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the dispute. Accordingly, as parties, Respondents UBSPR and UBS are each assessed the following:

Member Surcharge Member Process Fee			=\$ 1,900.00 =\$ 3,750.00
Hearing Session Fees and Assessments The Arbitrator has assessed hearing session fees for each session conducted. A session is any meeting between the parties and the Arbitrator, including a pre-hearing conference with the Arbitrator, which lasts four (4) hours or less. Fees associated with these proceedings are:			
One (1) pre-hearing sessi Pre-Hearing Conference:	on with a single Arbitrator May 3, 2021	@ \$1,125.00/session 1 session	=\$ 1,125.00
One (1) hearing session c Hearing:	on expungement request @ August 17, 2021		=\$ 1,125.00
Total Hearing Session Fe	es		=\$ 2,250.00

The Arbitrator has assessed the total hearing session fees to Claimant.

All balances are payable to FINRA Dispute Resolution Services and are due upon receipt.

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ARBITRATOR

Louis David Huss

Sole Public Arbitrator

I, the undersigned Arbitrator, do hereby affirm that I am the individual described herein and who executed this instrument, which is my award.

Arbitrator's Signature

Louis David Huss

Louis David Huss Sole Public Arbitrator 08/20/2021 Signature Date

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August 20, 2021 Date of Service (For FINRA Dispute Resolution Services use only)